

Graduate Engineer Program 2017



Every story has a beginning...

At Disney, we are storytellers. We make the impossible, possible. We do this through developing and utilizing cutting-edge technology and to bring stories to life through our movies, products, interactive games, parks and resorts, and media networks. It is now your chance to join our talented parks and resorts team as a Graduate Engineer in our Facility Services team, planning for future development and providing backend support to the business.

Your journey with Disney starts here and will be developed as Support Engineer upon satisfactory completion of the program. Talented Cast will be further developed as Engineer and above along the talent pipeline.

Responsibilities

Overview

Graduate Engineer - Facility Services – Undertake responsibilities across different functions, including quality assurance and control, the design and execution of facility projects, attractions and hotel maintenance, and horticulture.

1. Architectural and Facilities Engineering – Lead the architectural, electrical & mechanical design process for facility projects
2. Facility Asset Management – Execute facility projects while upholding our high safety and quality standards, all while remaining within budget and on schedule
3. Ride and Show, Scientific Systems and Quality Engineering – Oversee the safety and reliability of all ride and show related attractions
4. Engineering Services – Maintain the good condition of facilities, including attractions, hotels, offices, break rooms, horticulture, etc

Preferred major: Mechanical, Electrical, Building Services or any other related discipline

Basic Qualifications

- Hold a recognized university degree in related disciplines
- Have not worked in a full-time capacity for more than 2 years
- Energetic, strong team-players and passionate about Disney
- Excellent command of English and Chinese
- Have the right of abode in Hong Kong SAR

Preferred Qualifications

- Previous work experience (e.g. Internship / Part Time Host) at Hong Kong Disneyland Resort or any other Disney theme parks will be considered as an added advantage

Additional Information

Selection Timeline

- Application deadline (February 28, 2017)
- Selection (March – May 2017)
- On boarding (June – August 2017)

Submitting Your Application

- After clicking "Apply" button below, the employment application will open in a new window. Please complete ALL pages of the application in ENGLISH by clicking "Next" on each page, then "Submit" on the final page.
- Keyword: gradintern, recentgrad

Graduate Trainee Program 2017 (Professional Team)



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Your journey with Disney starts here and will be developed as Analyst upon satisfactory completion of the program. Talented Cast will be further developed as Associate Manager and above along the talent pipeline.

Responsibilities

Overview

Graduate Trainee - Human Resources – Drive the people dimension of company’s business strategy, maintaining a balance between being solid business partners and conscientious advocates for employees.

1. Compensation & Benefits – Oversee company’s remuneration strategy is competitive in the market while achieving business results
2. Talent Acquisition – Develop and implement staffing strategy to support business development. Establish employer brand through recruitment marketing plans and tactics
3. Learning and Development – Identify, plan and coordinate learning and development opportunities for our employees to perform their roles and for future development as well as training delivery
4. Human Resources Services – Act as HR Business Partner of different department leaders with a wide range of HR support and client services. Formulate strategies and action plans on enforcement of and compliance with company policies and labor legislation. Support and implement various HR initiatives by way of cast communication, engagement, survey, activities, talent calibration, etc

Preferred major: Any discipline

Graduate Trainee - Revenue Management and Analytics – Improve the Disney value proposition for our guests, employees and shareholders through comprehensive business insights and collaborative partnerships that deliver innovative and optimal analytical solutions.

1. Planning and Forecasting – Drive revenue and profitability while responding to evolving guest needs
2. Revenue and Profit Management – Cultivate organizational vibrancy and enhance service delivery through advancement and analytics
3. Pricing – Ensure integrated and transparent decision making through collaborative partnerships

Preferred major: Business Administration, Economics, Mathematics, Statistics or any related discipline

Basic Qualifications

- Hold a recognized university degree in related disciplines
- Have not worked in a full-time capacity for more than 2 years
- Energetic, strong team-players and passionate about Disney
- Excellent command of English and Chinese
- Have the right of abode in Hong Kong SAR

Preferred Qualifications

- Previous work experience (e.g. Internship / Part Time Host) at Hong Kong Disneyland Resort or any other Disney theme parks will be considered as an added advantage

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Graduate Opportunities 2017 (Professional Team)



Every story has a beginning...

Imagine working for an organization that brings smiles to millions of faces every year, or working with people whose passion for what they do is simply indescribable. At Hong Kong Disneyland we create memories that last a lifetime for Guests of all ages. We are now looking for high-caliber students with aspirations to begin their career with us.

Our Professional Team is mainly responsible for making major business decisions, planning for future development and providing back end support to the business. Members of the Professional Team work closely with different lines of business to achieve Guest satisfaction, Cast excellence and business results.

Responsibilities

Exciting roles in Professional Team

FINANCIAL MANAGEMENT - Associate Financial Analyst

- Provide financial analysis and advisory support to responsible functional areas.
Preferred Major: Business Administration, Finance, Accounting or any related discipline

FINANCIAL MANAGEMENT - Assistant Payroll Administrator

- Responsible for payroll processing activities, including processing terminations, preparing general ledger entries, inspecting automated system output and preparing and filing tax returns.
Preferred Major: Any discipline

HUMAN RESOURCES - Human Resources Assistant

- Ensuring the resort is able to attract, retain, develop, and engage Cast Members to bring the magic of Disney to life.
Preferred Major: Any discipline

MERCHANDISE - Associate Specialist, Merchandise Creative Design

- Driving all creative concepts and providing creative direction and insights, reviewing and aligning the creative concepts within Merchandise team and other teams to preserve the unique Disney experience.
Requirement: Proficient in design software including Photoshop and Illustrator
Preferred Major: Design, Creative Arts, Drawings or any related discipline

MERCHANDISE - Associate Visual Specialist, Merchandise

- Develop visual presentation programs from concept to floor set execution. Implement and maintain visual presentation standards to delight and excite our guests.

Requirement: Proficient in design software including Photoshop and Illustrator
Preferred Major: Design, Creative Arts, Drawings or any related discipline

REVENUE MANAGEMENT AND ANALYTICS - Associate Analyst, Revenue Management and Pricing

- Lead strategies and tactics to drive profitable visitation to the resort and oversee pricing, revenue management and forecasting for the theme park, hotels, food & beverage and merchandise businesses.

Preferred Major: Statistics, Economics, Mathematics, Business Administration or any related discipline

SALES & DISTRIBUTION MARKETING - Sales Assistant

- Deliver world class experience to our Guests through efficient and tactful handling of hotel reservation, Park Ticket and Meal Coupon ordering and general enquiries.

Preferred Major: Any discipline

TECHNOLOGY - Associate Business Systems Analyst

- Oversee the development, planning and operations of different IT systems, automated systems and mobile technology in the Resort.

Preferred Major: Computer Sciences, Electrical Engineering, Information Technology, or any related discipline

WORKFORCE MANAGEMENT - Associate Analyst, Workforce Planning

- Responsible for planning and analysis of Resort operations labor to ensure Resort operations run smoothly with labor that optimizes guest satisfaction, employee satisfaction and uses of financial resources.

Preferred Major: Operations Management, Statistics, Industrial Engineering, Business Administration or any related discipline

Basic Qualifications

- University Degree Graduate
- No more than 2 years full-time working experience
- Energetic, strong team-players and passionate about Disney
- Excellent command of English and Chinese, including both spoken Cantonese and Putonghua
- Have the right of abode in Hong Kong SAR

Preferred Qualifications

- Previous work experience (e.g. Internship / Part Time Host) at Hong Kong Disneyland Resort or any other Disney theme parks will be considered as an added advantage

Required Education

- Hold a recognized University Degree

Additional Information

Selection Timeline

- Application deadline: February 28, 2017
- Selection: March – May 2017
- On boarding: June – August 2017

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Professional Internships - Summer 2017



Every story has a beginning...

Imagine working for an organization that brings smiles to millions of faces every year, or working with people whose passion for what they do is simply indescribable. At Hong Kong Disneyland Resort, we create memories that last a lifetime for Guests of all ages. We are now looking for high-caliber students with aspirations to pave the way to a future career with us through Hong Kong Disneyland's Professional Internships.

Our professional team is mainly responsible for making major business decisions, planning for future developments and providing back-end support to the business. As professional interns, you will have opportunities to work closely with different lines of business to improve overall Guest satisfaction, ensure Cast excellence and help the team to achieve its business goals.

Benefits to Students

Identify Your Career Objectives: Work experience with breadth and depth will allow you to better identify your career objective by gaining thorough understanding in one professional area.

Get prepared for your Future Career: Participation in training, daily job coaching and different business activities will nurture your problem solving skills, team work and communication skills in a dynamic business environment.

Rewards and Benefits: Besides cash remuneration, you will also be entitled to complimentary theme park admission, Cast exclusive events, as well as discounts on merchandise and hotel accommodation.

Responsibilities

Park Project Operations Assistant (Attractions and Guest Services)

- Support Park Operations projects through coordination of special event, shooting and familiarization tour. Communicate with other teams in order to meet Guest expectations.

Facility Engineering Services Assistant

- Conduct maintenance related study, including maintenance procedures review, workflow improvement, space utilization and environmental initiatives research. Involve in project and resources management review process. Initiate effective maintenance methodology, technology and safety enhancement for the Resort.

Horticulture Assistant

- Conduct various kind of study on horticulture related topics and provide proposal to the team for further feasibility study. Required to work at night shift when needed.

Financial Management - Various Roles

- Prepare financial reports and perform data analyses. Support the internal control process and audit process. Review, streamline and document processes. Assist in Corporate Alliances events or activities coordination. Participate in financial system tasks.

Human Resources Assistant

- Support recruitment market analyses and Cast engagement projects. Coordinate hiring and employer branding activities including job fairs, career talks and recruitment sessions. Assist with the sustainment and operation of the career portal and applications tracking system.

Industrial Engineering Assistant

- Support Industrial Engineering projects through field studies and data analyses, identify opportunities for improvement in the workplace that would lead to improved efficiency and Guest satisfaction.

Broadcast Coordinator

- Coordinate with various teams and broadcasters involved in media shoots. Escort, facilitate and supervise broadcasters during shoots within the resort. Provide basic support for in-house filming and post production.

Consumer Insights Assistant

- Support guest understanding research projects through field studies, data processing, data analyses and report preparation for understanding the guests profile, needs, behavior & satisfaction.

Social Media and PR Coordinator

- Assist in developing social media content (Copy, graphic and video) with internal parties and advertising agency, prepare standard reports, conduct research and analysis to gather online comment and data for decision making. Support and co-ordinate with various teams involved in PR events and activities.

Operating Guides & Documentations Assistant

- Support operating guides documentation and translation process, review existing on-the-job training manuals and reflect the current operations as well as aligning with the latest local and worldwide safety and operation guidelines.

Public Affairs Assistant

- Assist in the range of stakeholder engagement initiatives for the Resort's continuous effort to enhance our offerings. Support the planning and execution of corporate social responsibility projects and volunteer events. Prepare and draft publicity collaterals for various projects. Develop and manage internal communication channels.

Revenue Management Assistant

- Assist in forecasting and pricing analyses, prepare standard reports, draft terms and conditions on different offers related to tickets, merchandise and food & beverage.

Sales Assistant

- Support business & catering events coordination, prepare reports, handling guest enquiries and assist in sales projects and functions.

Technology Assistant (48 weeks; from June 2017 – May 2018)

- Assist in the implementation of Technology Projects with clients and vendors. Develop and conduct system tests and implement upgrades. Provide system support to different business units.

Workforce Planning Assistant

- Conduct Analytically Based Workload labor analysis by conducting field studies, data collection, data analysis and presentation.

Basic Qualifications

- University students graduating in or after 2018
- Energetic, strong team-players and passionate about Disney
- Excellent command of English and Chinese, including both spoken Cantonese and Putonghua
- Have the right of abode in Hong Kong

Preferred Qualifications

- Previous work experience at Hong Kong Disneyland Resort (e.g. Part Time Host) or any other Disney theme parks will be considered as an added advantage

Additional Information

INTERNSHIP DURATION

- Technology: 48 weeks (June 2017 – May 2018)
- Other business functions: 3 months (June – August 2017)

SELECTION TIMELINE

- Application deadline: February 28, 2017
- Selection: March - May 2017
- Program period: June - August 2017

SUBMITTING YOUR APPLICATION

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